



# BOARD REPAIR FORM

Ship Board To: 2180 French Settlement Rd, Dallas, TX 75212

(Dock 44 Delivery)

Facility Phone Number: 469-351-3331

RMA:

Customer Name:

Board Location:

Job #/ PO #:

Point of Contact Name:

Point of Contact Number:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Return Address for Repaired Board:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Board Information

Device Name:

Device Model:

Device Serial #:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**IF BOARD IS UNREPAIRABLE DO YOU WANT IT RETURNED?**

YES  NO

**IS THIS AN EMERGENCY REPAIR?**

YES  NO

Please provide a brief description of issue with the board:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Other issues:

\_\_\_\_\_  
\*The more information you provide us, the faster and cheaper we will be able to repair your unit.

Signature:

\_\_\_\_\_

Date:

\_\_\_\_\_

**PLEASE PRINT FORM AND INCLUDE IT WITH YOUR BOARD IN THE PACKAGE!**

**Our Shipping Policy:** The customer is responsible for shipping both to and from Renasci Systems Integrations Group Dallas Board Repair Facility. You select the carrier and method you prefer. UPS, FedEx, Federal Express, and DHL International are the most common carriers that we have found to be reliable. Your account number can be used for return shipping if requested. We do not ship U.S. Postal Service.